

Terms and Conditions

The term 'We' refers to Ideal Blinds. The terms 'you' or 'your' refers to the customer.

1. Ideal Blinds supply and fit made to measure blinds and shutters. As such, these items are bespoke and once an order has been placed, refunds cannot be issued.
2. Deposits for blinds are taken on the day of order. The deposit is between 40-50%.
3. We have the right to decline a refund request once the order has been processed.
4. Balance on order is payable on the day of installation. We do not offer any credit facilities nor issue any payment remittance for balances to be paid after this date.
5. We reserve the right to not complete installation without payment of the balance.
6. All orders are estimated to be fitted 2 to 2 ½ weeks from order. We are not responsible for any delays to this date but will ensure all efforts are made to ensure fitting is within this timeframe.
7. Shutter orders require a 50% deposit on day of order.
8. Once your order has been placed, we are unable to issue a refund.
9. Shutters are fitted on a 10 week estimated timeframe. Any delays to this time are not the responsibility of Ideal Blinds. We will make all reasonable efforts to ensure delivery for the estimated date.
10. No customer payment information is held by Ideal Blinds. All payments are made via a secure platform.
11. No customer details are given to a second party.
12. No customer details are stored electronically.
13. Ideal Blinds offer a 2 year guarantee on blinds and shutters. This guarantee covers manufacturing faults only. Damage to blinds by a third party are not covered but we will do what we can to resolve any issues raised.
14. Any issues with your blinds or shutters after the 2 year guarantee has expired are charged at a rate of £25 for a service call.
15. Commercial orders will require a deposit before order and the balance is required on day of installation. We do not offer a credit facility nor issue remittances.

Terms Updated 25/03/25

By Ideal Blinds